



## Mackenzie Leslie, Sooke, British Columbia

Mackenzie makes a visit to the dentist something to look forward to!

First off, I have to say that my very first superhero is my son. He was diagnosed with Leukemia at age 4. I have watched him go through 3.5 years of chemo. Now that's a true superhero. Having said that I want to share my super hygienist story with you: She's kind, patient, and incredibly fabulous at what she does. So many people I know dread going to their dentists/cleaning appointments; I think of mine as my very own relaxing-like spa day. I look forward to going. An hour of pampering and being looked after and being treated with so much care. I leave refreshed, feeling healthier in mind, body and soul. Like floating on clouds (that's how relaxed I was at my last cleaning appointment). I wish EVERYONE a dental hygienist like MACKENZIE in their life. Good luck and stay safe.

The first time Mackenzie cleaned my teeth was when she was in her last year of dental hygiene training at Camosun College. I knew at that moment she was going to be an incredible hygienist and time has confirmed this. Mackenzie's dedication to dental hygiene is unsurpassed. She is so passionate about supporting her clients and advocating for dental hygiene education for youth. Mackenzie gives of her time doing volunteer presentations at elementary and high schools in her area. Not even a global pandemic stands in her way and recently she did a presentation for a local Brownie troop over Zoom! I am so impressed by this young woman. She truly is a dental hygiene Superhero!

Mackenzie thinks about what might be going on with my old teeth and takes extra measures, such as X-rays of suspect spots to pass to the dentist for his opinion.

Always positive and pleasant, thorough, and patient

Mackenzie is an amazing hygienist. She is so kind and thoughtful when she is speaking to me about my health and cleaning my teeth. She takes great care to be sure I am comfortable and she is not causing me any discomfort. She is very thorough and I feel completely relaxed and at ease in her care. She recently told me "there is no judgement in my chair" when I was telling her a story of someone I knew. An amazing lady at her age and I sure hope she continues to work in Mill Bay as long as I need her <3



# DO YOU KNOW A DENTAL HYGIENE SUPERHERO?



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"I am nominating MacKenzie as she is the best dental hygienist I have encountered over the past 40 years. I have a great fear of going to the dentist and seek out the best talent in the industry and also ensure I go for cleanings every 3 – 4 months to keep up maintenance so any issues are minimized. I am always very anxious before any appointment but MacKenize always puts me at ease right away making me feel welcome, safe, and cared for. She has a manner that gives off a very positive vibe where you immediately feel comfortable, relaxed, and confident in her abilities. MacKenize knows I am anxious and always lets me hold the dental suction hose so I feel I am in control which is important to me.

She is also extremely meticulous to ensure you leave with an impeccable, healthy mouth and takes the time needed to educate me about proper hygiene. Every visit with Mackenzie involves a mouth/throat check for lumps or other abnormalities, detailed review of my teeth, identifying or pointing out stains, and noticing other issues that may require the dentist's professional opinion.

I always leave with the most thorough cleaning I've ever had including my baby tooth! Yes I still have a baby tooth!

Mackenzie is an excellent role model for healthy living and goes the extra step to make sure all her patients receive the VIP treatment. You are amazing MacKenzie!

I am unclear as to what a superhero is. However, I am able to recognize (based on decades sitting in the chair) the habits of a hygienist that consistently exceeds even the highest expectations of oral patient care and comfort. Mackenzie is not fulfilling the duties and responsibilities of an employee, instead I think Mackenzie is following her calling. This hygienist consistently delivers robust and thorough and disciplined oral health care. The words 'evangelical' and 'holistic' helps describe her attitude for providing oral health services. I believe that his hygienist is on a mission to promote, instill, practice, foster, and deliver exemplary oral health care. I am 70 years old (with a history of neglecting personal responsibility towards oral care). This hygienist somehow has gently planted a voice in my head that constantly reminds me that it is my co-responsibly to improve my oral health habits. My habits are improved thanks to Mackenzie. This hygienist keeps current (based on our conversations when I am in the chair) with oral health advancements and best practices - particularly in these covid times. As write this it has dawned on me that Mackenzie is a SUPERHERO. Who else but a superhero would knowing scale my teeth by hand (avoiding using other painful sonic or other alternative devices) knowing full well the fate that befalls many a hygienist later in life - arthritis or a similar hand crippling disease. This hygienist chooses to put my oral comfort ahead of her future well being. Yes. Mackenzie is a superhero !



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No big story to tell just very happy with the service she does she is very nice to talk to makes u feel very comfortable and does a great job while being very gental a true professional would go to anyone else

I have been to Leslie Mackenzie a number of times. She is very efficient and looked after all my issues to the fullest. She is gentle. Her personality is above all.

Mackenzie Leslie is a wonderful hygienist. She is really caring of her patients. She is very efficient and thorough. She is congenial and professional.

Super great young lady with a lot of potential. Listens to all your needs and gives great tips for a much better oral hygiene. My favorite by far, and I've had a lot of them.

Mackenzie is a wonderful support for all her clients. She is not only extremely knowledgeable in the field of oral health, up to date on the latest research, she is always kind, considerate and interested in the well- being of her patients. I feel relaxed and well cared for when I'm in Mackenzie's chair. She does any amazing job of scaling and cleaning my teeth, while always being respectful and aware of my comfort. Mackenzie receives my highest recommendation for this award!

Mackenzie is such a wonderful person, not only is she gentle and a perfectionist in what she does Mackenzie has warm hands and a beautiful warm heart. We love her. Good luck and look forward to seeing her again/

I would like to nominate MacKenzie. She is always so pleasant and puts you at total ease while working in your mouth. She is very thorough while doing her job!

I really appreciate Mackenzie's skill as an educator and coach. Whenever she sees a problem with how I'm managing my dental hygiene, she explains and encourages me in a gentle way that conveys confidence that I will and can do what is needed to improve the situation. She's the best every, and that makes her a superhero to me!

Mackenzie is the most knowledgeable, skilled, confidant practitioner I have encountered in my 55 years of visiting dental hygienists. She listens carefully and responds with exactly what works for me. I don't have a single superhero story, just a great appreciation for a superhero who does the very best job every time, with a happy disposition and a smile on her face.

Mackenzie is very gentle and thorough. She has never poked me with any of her tools and she is chatty, but soft spoken, which is good for distracting me. I can't say I look forward to seeing her but she is the best hygienist I have ever had.



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## Great friendly experience

Mackenzie has been my dental hygienist since she joined Dr. Branzsen's practice about three years ago. I have been wonderfully pleased with the care and concern that she has shown. Not only did she explain clearly the issues, but she showed me how to execute personal care that resulted in a great improvement in my overall oral health. I would highly recommend Mackenzie to any of my family, friends and neighbours.

As a Senior (originally from Britain where, in my day, Orthodontists were just learning!!!) my teeth are not well aligned. Also, I have a child sized mouth and my dental hygiene is challenging. For me to keep all those squished together teeth thoroughly clean, and my gums to recede as slowly as possible, has always been a challenge. I have never before had a dental hygienist who could scale my teeth and do all that Mackenzie does to keep my mouth healthy, as thoroughly, gently but firmly, as Mackenzie. She inspires me to keep my teeth as clean as possible for her! Mackenzie has recommended, and provided various products (such as a soft compact tooth brush that does not aggravate my gums, and a special small round headed brush to reach the difficult areas), and has recommended, and we have tried various flosses, and tiny wee brushes to get between my tightly packed teeth. She is also an absolute sweetheart who makes me feel special without being at all 'gushy'. I think I am correct in saying that during the years that Mackenzie has taken care of my oral hygiene I have not needed ANY dental work, which is a great relief to both me and my dentist! I am not a great patient with such a tiny mouth to work in and a patient who gags frequently whenever anything like a damn (we have given up on those), or an impression tray thing goes into my mouth. So ... we and Mill Bay Dental Clinic, are well pleased with Mackenzie!!! Thanks for the opportunity to sing her praises.

Mackenzie is a superhero because she genuinely cares for her patients. She is extremely gentle, caring, patient and goes over and above to make her patients feel comfortable. Mackenzie especially has a special touch with children who have special needs or who are anxious in any way. Her love and caring of seniors is also exceptional. She talks about how she loves helping them as she finds it very rewarding I used to feel a little anxious myself before sitting in the chair but Mackenzie has always made me feel so relaxed and I leave there with a smile on my face. That speaks volumes in my opinion. I truly believe she is worthy in every way to be a SUPERHERO



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Mackenzie is gentle, thorough, professional and kind. She is still quite young but I foresee that she has a great career ahead in her chosen field. She takes the time to explain things and ensures you are comfortable with every step of the dental hygiene process. She is intelligent and sensitive to her patients needs and moods. She has a sharp sense of humor which takes a bit of the dread out of the appointments. I have spent a lot of time in the dental chair preserving my teeth over the course of my long life and I know good dentistry and practices when I experience them. She is the best hygienist I have ever had. Good Luck to her in her bright future!

MacKenzie is one of the true gems of Dental Hygiene! I have the pleasure of working side by side with her each day. She has the most caring and compassionate heart that has transpired into amazing client relationships; our clients are all so happy to see her each time they come in. She also has a genuine passion for dental hygiene and her spark never fades. She has helped many of our long time clients make changes we thought were impossible to make. She has a twinkle in her eyes that gets them as excited for their health as she is. She's small but mighty and 100% a dental hygiene superhero that has many more years of greatness!

Mackenzie is the consummate professional and passionate about dental health. She is thorough and so gentle that I fall asleep in her chair! She takes the time to ask and explain changes and influences on my dental health and has helped me enormously as I navigate the effects of menopause on my teeth and gums. It may sound strange but I enjoy my dental visits with Mackenzie and isn't that a superhero story when you consider the many dental horror stories I've heard about?

Mackenzie is amazing! She is so friendly, personable, and knows exactly how to tell me to brush and floss more without talking to me like a child! She is also very gentle and kind when performing my cleaning and I don't feel like I was punched in the mouth when I leave- like I have with previous hygienists.

Mackenzie is in my opinion the best Hygienist I have ever had.. So professional and caring and very knowledgeable in her area. I would highly recommend her to anyone.

I absolutely love my dental hygienist!!! She is very, very thorough when cleaning my teeth and never causes me to flinch or have anxiety while she is working in my mouth. She always asks me questions about my health and if there have been any changes. Mackenzie is very easy to talk to and is genuinely interested in how I am doing. She offers me sun glasses to wear and lets me know at all times what she is doing. Her hygiene station is always very clean and organized. Mackenzie always goes over the best way to brush my teeth and the benefits of flossing - she doesn't push or insist but explains the benefits of flossing and taking care of my



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teeth and gums and what can happen if I don't do this regularly. One of the reasons I believe she is so great at her job is when I go back for my next appointment she doesn't need to do a lot of scraping because she did a fabulous job at my last appointment. I believe Mackenzie Leslie is a dental hygiene SUPERHERO!!!!

Mackenzie is a friendly, knowledgeable gentle hygienist. She inspires me to take better care of my teeth. I feel that I can trust her.

Superb service. Very gentle technique and friendly.

Fantastic treatment! Wonderful personality!

Without her, I would have less teeth! She's the best hygienist I've had yet, I'm 65.

Great service! Mackenzie is very conscientious and communicates well as she is progressing with the cleaning. Thank you!

Mackenzie is always punctual and provides thorough exam and treatment. She provides great educational information to help me improve my oral hygiene.

Mackenzie is always cheerful and happy to see me. I feel she is very professional and takes her job seriously. I feel like she genuinely wants to give me the best care possible. She makes me feel like my teeth are important to her!

Mackenzie is very kind and understand my personal situation as 24/7 caregiver for my husband recently blind and I'm now doing his peritoneal dialysis 4 times daily and no problem in accommodating if am a few minutes late. My gums have improved despite my telling her that I'm not always, actually seldom doing the water pick process nightly that she tries to encourage but she knows I've only got so much time and I also had completely forgotten the container of Perio Plus mouth rinse...it's been sitting in bathroom cupboard for past 2 months. She smiles through her mask and I feel confident under her professional care that she is taking very good care of me with a mild reminder to use the mouth wash and to try to use the water pick. A professional through & through.

She's great like Tony the Tiger. Always have the feeling of a new set of teeth when she's finished and so personable.

Mackenzie is such an amazing dental hygienist. She is passionate about her profession and loves to teach her clients about the best care for their teeth. She's funny and eases any anxiety during the treatments. She's the best!!



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Every time I go see Mackenzie Leslie at the Mill Bay Dental Clinic my day instantly gets better. She is friendly, professional, and truly cares about your teeth/well-being. She is the epitome of what it means to be a Dental Hygiene Superhero.

My husband and I had the great fortune to be accepted by Dr. Brnzszen's practice and to be assigned to Mackenzie for care. I am a "White knuckler" when it comes to anything dental and with Mackenzie I find that her chatter and techniques put me at ease. At 72 I have experienced a number of dental professionals, but this lass is exemplary.

Mackenzie is a delight. She treats me with gentleness and care and gently chides me about my not using dental floss enough. She combines humour and stories to put me at ease. She maintains a familiarity with my file and is always aware of changes and issues that are pertinent.

Mackenzie's desire to be part of the dental profession was shaped by some negative experiences as a child, due to some bad luck in how her teeth first came in. This was fortunately addressed by her parents, which gave her a whole new outlook. She carried this forward into her current profession to help others improve their dental health and any self assurance this could bring them. She is skilled at her craft, takes pride in her work and is quite obviously passionate about what she does. In my opinion, she is very deserving of this award and would make an excellent representative for your campaign.

Excellent at her work. Passionate about helping clients improve tooth health.

She is super terrific!!!

Mackenzie is such a gentle soul. She cares about her patient's health with so much passion. I truly feel she has found her calling as a dental hygienist. I have never met someone who is so well rounded and genuinely kind. She is so deserving of this award.

Mckenzie is very professional and competent! She makes her patients feel secure and she has an excellent 'bedside' manner! She is very deserving of this award!

Mackenzie first started as my dental hygienist when my previous Dentist retired and we had to find a new Dentist. I had the good fortune of meeting Mackenzie several years ago and my kids also enjoyed having her as their hygienist before they moved to Vancouver for University. In spite of my best efforts with flossing daily and using a Sonicare toothbrush for many years, I seem to have a predisposition to form plaque on my teeth. In order to try to manage this, I have been coming for hygiene treatments approximately every 4 months although the pandemic has made this frequency more challenging. Recently, Mackenzie also recommended using a Waterpik system in order to try to keep on top of the tendency to form tartar between cleanings.



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The most amazing thing about Mackenzie is her positive attitude. Rather than making me feel badly about my saliva or whatever it is that makes this plaque formation a challenge, she is very encouraging and keeps me motivated to do whatever I can to try to keep on top of my oral health. She is definitely a superhero!

Mackenzie is very gentle, considerate and thorough. She remembers things about me to personalize her service.

Mackenzie works professionally and efficiently to provide high quality dental hygiene. I appreciate the care Mackenzie takes to attend to individual patient needs and wishes, engage with the patient in conversation and provide useful information to refine patient self care. I have observed that Mackenzie maintains a good working relationship with her colleagues in the clinic. Mackenzie does fine work with grace and humour and is eminently worthy of recognition by her professional group.

Mackenzie is by far my favourite hygienist EVER. Personable, thorough, gentle and funny. She cares about people and it shows. Covid has really challenged everyone, but she's a calming force, and is both safe and vigilant. She deserves to win this contest. Hands down.

Mackenzie Leslie has been my Dental Hygienist for 5 years. She is very professional - discusses any changes to my health and completes the initial screening of my teeth. Then a very thorough cleaning of my teeth. She advises the Dental of any concerns she has with my teeth after the thorough cleaning is completed. Always giving me very important and helpful suggestions in improving my oral health. She suggested a type of toothpaste and dental mouth wash. She helps me to take good care of my teeth as I told her I Love my teeth and respect my teeth. She takes a special interest in helping her patients. She takes her time to answer any questions in regard to my teeth. Her personality is always professional and up beat. I nominate Mackenzie Leslie as a Super Hero Dental Hygienist.

Love having Mackenzie as my hygienist. She's professional and knowledgeable. She takes time to explain everything and offers very good suggestions for keeping teeth clean and healthy. Makes going to the Dentist a little more pleasant!

Mackenzie does a great job of cleaning my teeth. She is knowledgeable, friendly, always has a smile. Great asset to the Mill Bay Dental Clinic.



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Mackenzie Leslie has been my dental hygienist for several years now and I can say she is without a doubt the best and most caring hygienist I have had in all of my 85 years. She is extremely professional in her work and has the added talent of putting the patient at ease while carrying out the required procedures. She also takes the time to give advice on ways to improve personal dental care and recognizing problem conditions before they become serious.

Mackenzie is a truly exceptional talent within her profession and a credit to her employer and the dental industry.

Thank God for SUPER HEROS like Mackenzie especially in these times of the COVID 19 challenges.

The best... gets into all the nooks and crannies

Who enjoys going to the dentist? For myself, never, but my hygienist is so warm and welcoming, always positive, and always up to a wee chat...before you know it your teeth are super clean and your appointment is over. I adore my hygienist Mackenzie Leslie.

What can I say I'm 77 and she laughs at my jokes.

Mackenzie is very pleasant and efficient. Gives good advice on oral hygiene without making you feel bad about the things that you could do better. My last visit was almost enjoyable.

Mackenzie has been looking after my dental hygiene for several years and I have found that at every appointment she provides an excellent level of care, informs me of everything I need to know about the current condition of my teeth/gums and what I can do to help maintain them. Her skills and her client rapport are second to none in my 30 years experience of dental care in Canada. I can say in all honesty that my dental appointments are no longer something that I dread, as so many were in the past.

Great attitude, knowledgeable, professional, good "chairside" manner, intelligent conversation (but not too much!).

Amazing Hygienist! Very personable 😊

Mackenzie's pretty awesome. Very nice, friendly and genuine. She always answers my questions honestly and in a way I can relate to even if I think they're really weird questions like "Do I have a big tongue?". Even though going to the dentist can make you feel apprehensive at first, having Mackenzie to check out your teeth with her friendly, bubbly demeanor really makes such a big difference.



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I have been a patient of MacKenzie since 2018. She is always polite, caring and professional. Her ability to keep me calm and comfortable during my appointment is so appreciated. In this Covid time MacKenzie greets me at the door to check my temperature and asks the health questions. When I am finished, my teeth feel like they are cleaner than clean. She is my Hero.

Mckenzie is a wonderful hygienist. She is very skilled and always does a great job of gently but thoroughly removing all tartar and stains. Most importantly, she always has a bright and friendly manner. My 8 year old son was very worried when he was going to have to move up to the adult side for tartar removal. Our dentist office has an amazing kid's room and staff, but the 'adult' side can look intimidating to an 8 year old. Mckenzie made my young son feel relaxed and welcomed. Her gentle but thorough work was the perfect mix to remove his tartar. He was happy and still loves our dentist office. Our entire family has had the pleasure of receiving great service from Mckenzie, and we all strongly support her nomination for a Dental Hygiene Superhero!

A true ray of sunshine brightening up any office space.

Mackenzie has been my Hygienist for 5 years. She is very professional and very thorough in her work with patients. She regularly gives me tips on how to do a better job at cleaning my teeth. Today after checking and cleaning my teeth she recommended a toothpaste she thought would help my situation. With our Covid problem, I feel completely safe as Mackenzie takes great pride in keeping her section really clean. She also follows all the Covid protocols. There is also an air filter installed by her work station for extra filtering. I appreciate all her hard work in helping her patients as I have had no major problems with my teeth. I am 78 years old and I am so grateful to have my teeth in great shape. I always look forward to having my teeth cleaned and looked after by Mackenzie. I hope Mackenzie wins the Superhero Hygienist Contest as she is my Super Hero Hygienist.

Brilliant hygienist!

Mackenzie is super efficient and friendly. Always makes you feel welcome and comfortable and does a great job.

Not being a great fan of visiting the dentist, I find myself relaxing and not as anxious with Mackenzie. She is a friendly, very knowledgeable dental hygienist and especially during this Covid pandemic, it is very reassuring that Mackenzie takes my health and her health serious. Thank you to Mackenzie.

Always great feedback, always pushing me to improve my dental health!!



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Mackenzie made me feel so comfortable. I have always been very nervous at the dentist's as I had a very bad experience when I was 6 and I am well past six now. Today she actually had me laughing in the chair. She's also excellent at explaining what she is doing and why and she is very professional but very friendly. I will probably be much less nervous when I go back and it is very much because of her and her attitude so she is definitely my superhero.

Mackenzie is the best hygienist I've ever had!! Always makes my visits something to look forward to and remembers little details about me even months later!! She definitely deserves the win

My hygienist is always very happy and friendly and always makes me feel comfortable. She also has great suggestions that have been very helpful with mine and my kids dental health.

Mackenzie has been my hygienist for a few years and she is wonderful. I always learn from her and my teeth always feel fantastic when she is finished. A wonderful day I had getting my teeth cleaned included an in depth lesson for my oldest son, who is very interested in dentistry. She answered all his questions about the job and the instruments while she worked on my teeth. She also patiently showed him some different aspects of the dentistry vocation. At the end of my appointment my son even got to take a picture in a mask and holding some instruments, pretending he was cleaning my teeth. He was thrilled and excited to learn all about his interests in the dentistry career. Mackenzie always has a wonderful disposition and we are all so lucky to know her and have her taking care of my teeth. She is wonderful!

Mackenzie is my favourite hygienist and has been for many years. She is pleasant and has a great sense of humour and at the same time she is very professional. She gives me a thorough cleaning and when she sees a problem she is not afraid to bring in the dentist for a consultation. I look forward to our visits.

Mackenzie goes above and beyond when it comes to my dental hygiene. Very professional and gets into those hard to access areas all while following COVID protocol with both mask and shield. She calls me by name and is amazing how she recalls my areas of interest and personal details that I've shared with her in the past. A great and seamless combination of personal touch and professionalism as well as useful recommendations and cheerful demeanor. Mackenzie turns what is not normally a pleasant experience for my aging, crowded and over filled teeth into an hour that goes by quickly and quite bearable! Keep up the great work, Mackenzie!

Friendly and knowledge of knowing what to do and to give great advice for your teeth always like to see her and a great job she did on my teeth



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I'm so pleased to have Mackenzie as my hygienist. It's not easy to find a good professional in this field. She is very knowledgeable and attentive to my dental needs. Mackenzie is right person in the right profession.

Mackenzie Leslie is my dental hygienist at the Mill Bay Dental Clinic. Mackenzie enjoys her work, is enthusiastic and always puts me at ease while I'm there. She provides exceptional customer service and tips for maintaining and improving my dental hygiene! Keep up the great work Mackenzie!

I nominate Mackenzie Leslie as a dental hygiene superhero because she embodies an open and caring advocate for dental health. She is knowledgeable, kind and takes the extra time and patience to answer my questions and give me suggestions for better care or if there is an area I need to pay more attention to. Mackenzie is professional and is very focused on doing the best she can for her patients. She has ambition and long term goals in the profession because she loves what she does and in helping people. I mentioned I was retiring this year and she immediately took an interest and gave me some good suggestions for what to look for in my extended health dental coverage. I was also interested in a brand of toothpaste and gargle that is sold by a company that claims no chemicals or harmful ingredients. Mackenzie offered to research the product for me and provide feedback. She truly deserves the recognition and I see her with a bright career and many followers.

Leslie Mackenzie is super-careful to avoid discomfort and pain in the dentist chair. She has always been thorough and pleasant to talk to - even with a one-sided "conversation"! She is a rare medical practitioner who shows genuine interest in a patient's life other than the one inside a dentist's office. She also keeps me well-informed of the health of my teeth and gums - most welcome as I ease into my octogenarian status! So I feel Leslie is well-deserving of recognition as one of your Dental Hygiene Superheroes!

Mackenzie is the best dental hygienist I have ever had in 80 years. She is very thorough and considerate, and cares deeply about the status of my teeth. She even agreed to come in for my dental checkup on her day off so I would not have to wait. She is indeed a superhero! 👍👏

Mackenzie is an amazing dental hygienist. She is one of a few hygienists that can clean my teeth without engaging my bad gag reflex. She is a dental hygienist superhero!

Mackenzie has a very gentle hand, is always very sweet and sociable and knows her stuff!

I had the pleasure to meet and receive excellent care and treatment for my teeth from Mackenzie Leslie during the last year or so. I am a relatively new patient and both Mackenzie and her team



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welcomed me and have provided excellent care. Mackenzie is a very engaging dedicated person in her practice. She provided excellent thorough care for me while always being informative, upbeat warm and supportive during my appointments. She is very thorough and meticulous and demonstrates excellence in her practice. This past year has been especially challenging for dental hygienists and I believe Mackenzie has been able to overcome many of the obstacles presented by letting her positive energy and professionalism shine through for all patients. Therefore I nominate her as a dental hygiene superhero without hesitation.

Mackenzie is always a shining star, very happy to talk and share, and just a delight to be around.

I'd like to nominate my Dental Hygienist, Mackenzie Leslie, as she is the best hygienist that has worked on cleaning and polishing my teeth. She is gentle but efficient. I have fibromyalgia so my neck and jaws hurt and get extremely tired when I have my mouth open for lengths of time. She always ensures I'm comfortable and she moves around me instead of making me turn my head in awkward positions as she is cleaning. Thank you Mackenzie.

Our Hygienist Mackenzie is awesome!! She is very passionate about her craft. Does a superb job on my teeth, educates me during the cleaning, and does it all with a positive attitude and a smile! All the best- Kyle

Mackenzie is always cheerful and makes any visit a pleasant experience. She is a fantastic hygienist.

Mackenzie is the best most positive energetic dental hygienists I've ever had . Even in these tough times she makes a visit more comfortable and relaxing as a cleaning of your teeth can be She takes her work seriously yet finds different ways too help me do a better job of taking care of my teeth at same times being very polite and encouraging in a fun way It's easy too tell she loves her work

Mackenzie is a ray of sunshine. Always has a smile and very accommodating. Knows her work we'll . Very professional . I ask her questions and she tells me all about it or shows me. I always feel comfortable . When Mackenzie cleans my teeth she very gentle so there are no worries there. I have sensitive teeth. I have problems with my sinuses so I end up getting toothache s. so she suggested that I go to a specialist and all suggested that I used MI Paste. OMG I would not have thought of that . I am very lucky to have her as my hygienist she is young but definitely knows her job I tell my friends about her and tell them to make an appointment with her . My friends will not be disappointed. She keeps everything clean sterile and in order. Mackenzie is so friendly and comforting and when someone like makes you feel that way you



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know that your day will be good. Mackenzie clean my teeth yesterday and because of COVID I had not seen her in awhile. She got my teeth white . I was so amazed

Mackenzie is friendly without being intrusive. She ask appropriate questions, and always remembers patient idiosyncrasies and areas that are tender to cold or air. She explains procedures clearly and in a language that patient understands. She is a very caring lady. She forms a lovely relationship with patients who wish to have that. I am one of them. She reminded me today of my late husband's love of my buttermilk tarts, which during this time of COVID, and living alone, brought joy to my heart, and also a giggle. I have worked in the dental industry in Ontario and lived across the country, and she is one of the BEST, and knowledgeable hygienists that I have had work on me. Love this dental office.

Gentle, thorough, and sunny personality, so able to relax me.

Mackenzie has helped me so much with my oral care. She identified and educated me with what was happening in my mouth where my previous dental hygienist did not. I had no idea what was going on. I had deep periodontal pockets and without her help and education, I was looking at losing my teeth. She recommended a new cleaning regime and regular 3-month cleanings, she also referred me for surgery. I am in my 3rd year with Mackenzie as my hygienist and she is truly amazing and passionate about her job and care for people. She is definitely a dental superhero!

Mackenzie is one of the most welcoming and kind healthcare professionals I have ever had the pleasure of being treated by. She always engages her patients in interesting conversation to ease their anxieties around the dentistry practice. Mackenzie is a wonderful dental hygienist and person and would deserve any recognition bestowed upon her.

Mackenzie didn't nag me to do better with my dental care.

Mackenzie knows my sensitive teeth and is prepared with the right equipment. She gets me in and out of the chair quickly.

Mackenzie never complains when she has to stand through the entire procedure as I cannot lie back in a reclined chair. Cleaning the upper teeth is even harder when the patient is upright. She is always cheerful and remembers all the little details of our lives. 5 stars 🍌🍌🍌

Mackenzie is highly skilled, knowledgeable, and above all caring. Highly deserving of recognition.

Very nice and sweet...not rough at all



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She is wonderful kind and always leaves me with the brightest smile when I leave

I had not been to a dental office in 20 years as I held fear about dental offices. Mackenzie took her time to personally connect to me before we started and said she would respect me if I needed any breaks. She did not shame me for not coming earlier. She was kind and gentle with me. I now look forward to going to visit with her Kara

It is great to have a Hygienist that has a sense of humor it makes the time go faster. Mackenzie does an exceptional job of keeping my teeth clean and reminding me that I could do a better job to help her and make her job easier. I do not leave with a sore mouth but have a much lighter heart.

Mackenzie Leslie has been my dental hygienist for the last four years now, and she is always a pleasure to see. She is well educated, knowledgeable in her field and takes pride in her work. A hardworking young adult in the health care field is something to be commended and rewarded for- especially during such a time as a global pandemic. Mackenzie is a superhero for going to work everyday and because she genuinely cares about the patients she sees. I can say that because she remembers details of conversations we've had over the years. As a young adult myself, I also know how hard it is to get ahead in the current system. The dream of owning a house can seem so far out of reach but opportunities such as these can bring those dreams that much closer. Mackenzie deserves a reward for her aspiring attitude, tremendous work ethic, and desire to give her best everyday- with a smile! Keep up the great work!

Mackenzie has been my dental hygienist for several years now and she is 100% a Dental Hygiene Superhero. She has an incredible enthusiasm for her profession, and is always happy to answer even my silliest oral health questions and give me tips and suggestions on the best ways to look after my teeth and gums. Her passion for oral health is infectious and has helped me to improve my own self care, and for that I am grateful to Mackenzie. She's also a consistently pleasant and outgoing individual, which helps make our visits less stressful for me. Really, all Mackenzie needs is the cape, then she would be a legitimate Dental Hygiene Superhero!

No big story here. Just want to nominate my hygienist because she is great at what she does, unfailingly polite and courteous, and mature beyond her years. She is dedicated and always does her best to make the appointments as pleasant as possible. And during Covid, I felt 100% safe in her care and in their very well kept office. Thanks Mackenzie, Aaron

As someone who has always grieved dental appointments, my experience has been made 100x better by Mackenzie Leslie. From greeting me in the waiting room to every conversation it's



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always lowered my stress and allowed me to enjoy most parts of my appointment. Mackenzie is someone who really cares about her clients and someone who you could have a conversation with about any topic on this earth. She is very kind and holds a passion for her work, which is shown by how great my teeth look and feel after each appointment. She is a superhero at the Mill Bay Dental Clinic and she deserves this award more than anyone else!

Mackenzie is a bright young dedicated hygienist who works hard every day to do a fantastic job in treating and educating her patients. I consistently get rave reviews about her from patients after they've seen her. I'm very fortunate to have her as part of my team.

The best there is out there!! She always has a positive attitude and a smile and I look forward to my dentist appointments because of her ❤️

Super nice hygienist, very thorough and knowledgeable. Lot's of helpful hints

Such a good hygienist. Very personable. Patients love her. Never a bad word said about her. Writes up her charts so anyone picking up that chart knows exactly what has gone on. Love working with her.

What to say about Makenzie...so committed to giving the best to her patients. She is always has a wealth of information and eager to share to make their visits not only comfortable but fun. Being the "youngster" in the office is great for all as we are learning new ideas all the time. Compassion and caring are the biggest part of her patients appointments...always following up to see how things are going and willing to lend a hand whenever needed.

Mackenzie, always makes my dental experience relaxing, stress-free, It's not hard because I love going. She is very good at what she does. Thanks Mackenzie.

Mackenzie takes pride in her work, she is extremely passionate about her job working as a hygienist. Her enthusiasm shows and motivates me to take better care of my dental hygiene. I always feel comfortable in her care and know that she takes good care of me as her patient. I have specifically asked for her for my future appointments. She deserves to be treated as a queen and would benefit greatly for a reward for her hardworking spirit.

Mackenzie has been the best hygienist I have ever had she has been and incredible educator for me and my family. She is kind, and genuinely cares about the well being of her patients. She always makes me feel comfortable and make a point of remembering our conversations and asking about my life. I truly look forward to my visit to see her ❤️



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Mackenzie is always friendly and professional. She does her absolute best to ensure that I understand what she is doing and what I can do to have better dental health. For example last year, when I had a new bridge with a lot of gum swelling. She recommended that I include a water pic in my cleaning routine. I have used it diligently with good success. This year my cleaning was months overdue due to COVID restrictions. My front bottom tooth had turned brown. I had thought it had died. As it turned out it was staining which was miraculously removed by Mackenzie's gentle meticulous cleaning. I very much appreciate Mackenzie's attention to detail and her pleasant personality. Through out the procedure, she manages to keep me engaged in conversation, yet do an amazing job always encouraging me to always to do a bit better in my dental care. She is able to make a tedious procedure a pleasant experience. I feel fortunate to have her as my hygienist for the past years.

She genuinely cares for her patients and their well-being. I always look forward to going to get my teething cleaned and I always leave with nice white teeth and no cavities. She is always cheerful and pleasant and I feel very at ease and comfortable during my visits, not to mention she makes me laugh. She gave me some appreciated advice about how to care for my teeth when I get my braces put on. I recommend her to my friends.

Mackenzie is a fantastic Hygienist! She is welcoming, calm and takes her time to explain everything that she does during your visit. She is knowledgeable, competent and understanding. She has a thorough knowledge of her job. She is gentle and lovely person! She has taken my fears of going to the dentist away!



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