



## Stacy-Ann Valdron, Lloydminster, Alberta

Stacy-Ann came to work at our office in Lloydminster from Ontario. Since her first day at our office, it was as if she had always been a part of our work family. Stacy-Ann is a team player. When not providing client care, she can be found helping at the front desk answering phones, processing payments, and booking appointments. She is a ray of sunshine when she arrives to work in the morning, and never leaves without a “goodnight” or “see you tomorrow!” She is a positive, energetic, and friendly person, and truly can brighten your day when it’s dull. Our clients love that Stacy-Ann will pop her head into another operatory when walking by, just to say “hello!” She is truly passionate about the people she sees; she’s not here “just doing her job.” She’s always going above and beyond for our clients and her coworkers.

Stacy-Ann uses her motherly instincts to build the trust of her child clients and their parents alike. She has the perfect way of gaining the child’s respect, and she respects them in return. We have a number of parents who advise us that “it’s because of [Stacy-Ann] that our child loves coming to the dentist now!” Stacy-Ann is patient with people who have a fear of coming to the dentist, and she understands their fears. She works hard to make her patients relaxed and comfortable by fully explaining the reasons for and steps behind everything that she does during the appointment.

When not at the office, Stacy-Ann can be found volunteering at her son’s school. She has given oral hygiene presentations for various grade 1, 2, and 3 classes, she coordinates the school’s hot lunch program, and is the chairperson of the school’s community council. Stacy-Ann is a welcomed oral health presenter at our Big Brothers & Big Sisters of Lloydminster each year, where she educates on dental visits and the links between oral and overall health. Also, she is a member of our Lloydminster Run Club, which promotes community building and healthy living through outdoor group activities. Stacy-Ann is a wonderful role model for our patients and our community at large.

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Stacy-Ann is very knowledgeable about all of the needs of her clientele and is continuously furthering her education. She is often found excitedly incorporating her newly acquired information and skills into her daily practice, as well as sharing her knowledge with others. She has enthusiastically restructured and updated our WHMIS, Radiographic Safety, and Infection Control Protocol. She is very client focused, socially responsible, and is a true leader. This past year, she was nominated for a Leader in Practice award, and we are still anxiously awaiting the voting results.

Stacy-Ann is an advocate for change who cares deeply for the community in which she lives. When she was a new Lloydminster resident, she researched the topic of fluoride as many clients had expressed confusion and concerns over community water fluoridation. Because of her eagerness and determination, Stacy-Ann was able to educate the City of Lloydminster water department on the inaccurate information and confusion among many residents; this has resulted in the formulation of a new web page discussing city water fluoridation! In November 2019, she learned that the schools had discontinued their fluoride rinse program. In true Stacy-Ann fashion, she contacted our health unit and volunteered her time to restructure the program to use varnish. Thanks to her outreach, our high-risk schools have resurrected their fluoride program, now using fluoride varnish. We are all so proud of her and her passion to reach our most vulnerable populations.

As you can see, Stacy-Ann works hard to instill her passion and love of education in all who cross her path. She is relatable and non-judgemental, honest, funny, and loving while professional. She works hard at everything she does and is detail oriented. She takes great pride in her work, home life, and community. Stacy-Ann is a leader for our community, an advocate for change, and a wonderful role model. We cannot imagine another person who is as well rounded or as deserving of recognition as she is. She's a true (dental hygiene) superhero!



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