



Shivvon Hayles, Ontario

My hygienist is my superhero. I am always so impressed by all the community work she does. She is so passionate about it. From helping the homeless, to traveling overseas to Haiti. She is very passionate about her work both inside the dental office and outside the dental office. Each appointment she works hard to remove all my stain. She's the first hygienist I've had who checked my lymph nodes, did an oral cancer screening and even measured my gums each appointment. She never makes me feel rushed and makes me feel relaxed and at ease. Every time I'm there she offers me a warm pillow, and a warm towel when done.

Shivvon has made it her mission to give back not only to her immediate community, but also to the world at large. She has flown to the economically devastated region of Haiti on a yearly basis with a local church organization to provide humanitarian aid to better the oral health of citizens through the promotion of dental hygiene education.

Shivvon completed placement hours at Evangel Hall Mission. After graduating as a dental hygienist, she did not forget the need for oral health among the marginalized population that Evangel Hall Mission served. After she was self-initiated, she contacted Evangel Hall and began volunteering. She served the patients with great care and high level of professionalism. Shivvon treated the patients with respect and dignity. All the patients loved her because of the way she treated them. Most of them would tell me they would rather wait for Shivvon for their treatment. Shivvon was generous with her time and expertise. Her assistance and professional service to patients was extremely valuable and positively impacted the oral health of many of our patients who would otherwise not be able to access oral health care.

Shivvon provides dental hygiene support to those locally who face obstacles in accessing care. Often times, these are our fellow humans who are living with physical, mental health, displacement and other challenging life issues. Shivvon will help these clients whenever and wherever help can be provided and accepted. I often find Shivvon out in the community on evenings, weekends, and even holidays in various places such as emergency shelters and community centres providing whatever support she can give.



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For me, what make Shivvon Hayles RDH a true superhero is not only what she has contributed to Haiti and to her immediate community, it is also the satisfaction I see in her eyes and the excitement I hear in her voice when she talks about how truly happy she is to see the satisfaction in the eyes and excitement in the voices of those she has helped!!

She helped provide me service when I could not even afford it. She has a very kind heart and help many unfortunate people. She tells me stories on how she work with people in homeless shelters. Real great lady. Thank you Shivvon for being such a shining star in the profession of dental hygiene!

She was so gentle and compassionate. It has been a while since my last cleaning. I have terrible anxiety and normally need sedation but she walked me through everything and explain as she went along. I loved what she did so much I had to call her at the office to tell her I just got into hygiene school and I start this October. I owe it all to her. She has no idea what she has done for me and my family and my life! Bless her heart!

Shivvon is amazing she takes her time to educate and show me exactly how to care for my teeth. Shivvon takes time away from her only child to go overseas and offer dental hygiene services for free. Shivvon is always willing to serve the vulnerable people in society and make sure they receive dental services

Shivvon is very passionate about her job being a dental hygiene. She also went to Haiti to do hygiene and help all the kids in Haiti. She is very concerned about oral health of her patients. She really takes her time explaining to patients to care for their oral hygiene and she takes her job very seriously.

Shivvon is making a difference in our world in dental hygiene, she goes beyond the call of duty to ensure the dental health of her patients. Shivon travels once a year to the impoverished Island of Haiti where she has made a world of difference in the dental health of over 500 hundred children and young people. Shivvon is a compssionate hygienist who cares.

Very motivated, always striving to be the best dental hygienist she can ever be.



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